

GENERAL TERMS AND CONDITIONS (GTC) <https://epcloudsoft.com> - valid from this date: 2023-11-15

Impressum: Data of the Service Provider (Seller, Business): Name: ELME-PROJEKT Ltd. Registered office: 4030 Debrecen, Szabó Kálmán Street 35. Mailing address: 4030 Debrecen, Szabó Kálmán Street 35. Registering authority: Debrecen Court Company registration number: 09-09-018178 Tax number: 11701925-2-09 Representative: Sándor Milák Phone number: +36209363149 Email: epcloudsoft@elmeprojekt.hu Website: <https://epcloudsoft.com> Bank account number: IBAN: HU33 1040 3428 5052 6857 5168 1030

Hosting Service Provider Information: Name: Websupport Magyarország Kft. Registered office: 1132 Budapest, Victor Hugo Street 18-22. Tax number: 25138205-2-41 Contact: info@mhosting.hu Online customer service: <https://online.mhosting.hu>

Terms: This Agreement ("Agreement") is entered into between ELME-PROJEKT Ltd., hereinafter ("EP CLOUD SOFT"), with its registered office and premises at 4030 Debrecen, Szabó Kálmán Street 35., Hungary, and the party agreeing to these terms ("Participant," "You," "Yourself," or "Client"). By using or accessing any part of the Service, you declare that you have read, understood, and agreed to these terms, and acknowledge that all these terms are binding. If you do not agree to all of these terms, you may not use the Service or access it. If you are entering into this Agreement on behalf of a company, you represent that you have the authority to bind that company to these Agreement terms.

This is a detailed document with various sections. Translating it all might take a while, but here's a summary of the main points from each section:

1. **Description of Services:** The website www.epcloudsoft.com provides ERP (Enterprise Resource Planning) services. Users must connect using any internet browser supported by the service. After payment, the buyer receives two emails—one with purchase details and an invoice, and another with software access details and a user guide. The purchased software can be used for precisely one year, with a renewal option before expiration.
2. **Modification of Service Terms:** EP CLOUD SOFT reserves the right to update and modify the Service Terms. The use of services after modifications constitutes acceptance.
3. **Usage Restrictions:** Users cannot transfer services to third parties, provide services based on the platform without permission, use services for spam or illegal purposes, or reverse engineer the services.

4. **Payment, Refund, and Subscription Terms:** Services require a paid subscription using valid bank or credit cards. Corporate clients can request alternative billing methods. Payments are billed monthly or annually based on the chosen plan and are non-refundable. Pricing details are available on the website.
5. **Data Ownership and Privacy:** EP CLOUD SOFT doesn't own user data. Users are responsible for data accuracy, legality, and usage rights. EP CLOUD SOFT can use user details for identification and promotional purposes per the Privacy Policy.
6. **Confidentiality:** Both parties agree not to disclose confidential information to unauthorized individuals. Information sharing is permitted to certain parties involved in providing services, maintaining confidentiality.
7. **General Billing Terms:** Access to services is only for paid subscribers who fulfill their payment obligations. Users are responsible for their account security and lawful use of services.
8. **Warranty and Legal Disclaimer:** EP CLOUD SOFT aims for high service availability but doesn't guarantee specific availability or uninterrupted service. The service might have limitations due to integration issues. EP CLOUD SOFT indemnifies clients against claims related to service use.
9. **Usage Terms:** Users visiting the website accept its terms, and the website's content is the intellectual property of ELME-PROJEKT Kft. The company tries to ensure data accuracy but isn't responsible for damages resulting from data use or external linked content.
10. **Webstore:** Use of the webshop requires acceptance of internet limitations, and terms might change.
11. **Trademarks:** Trademarks and registered trademarks belong to their respective owners. Unauthorized use may lead to legal consequences.